



RIVIERA MAYA
AN ALL-INCLUSIVE EXPERIENCE

Hard Rock Hotel Riviera Maya – Room Descriptions
687 rooms

Deluxe Room – You're a Rock Star now. Soak it in and enjoy top-shelf luxury and everything you need for an unforgettable all-inclusive performance with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Liquor Dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service

View: Resort View. Max Occupancy: 4 guests including children. 482 sq. ft.

Deluxe Gold – Consider this room your all-access pass to club awesome. So kick things off in style and never look back with one king bed or two double beds.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Liquor Dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service

View: Garden View. 482 sq. ft.

Deluxe Gold King – One king bed. Max occupancy for room with king bed: two guests, plus one child (0-12 years) in a crib or rollaway.

Deluxe Gold Double – Two double beds. Max occupancy: 4 guests including children.

Deluxe Gold - PURE® – All the regular Deluxe Gold awesomeness with the addition of the PURE® standard. PURE® Hypo-Allergenic Rooms are designed to provide a better night's sleep for all guests,

especially allergy sufferers. In addition to our usual cleaning protocol, our PURE rooms undergo an additional six-step process intended to reduce airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all fabrics and surfaces in the guestroom. All PURE rooms are installed and maintained on an ongoing basis by PURE Solutions.

Purification Process:

- Application of PURE Shield, a unique barrier intended to minimize allergens on surfaces in the room for a more comfortable experience.
- Installation of hypo-allergenic mattress & pillow encasings designed to provide a better night's sleep.
- Delivering fresh, crisp air through the installation of a powerful air purifier listed as a Class II Medical Device by the F.D.A.
- Recertification every six months to maintain the high standards of a PURE® room.

Deluxe Gold Room Amenities:

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| • Hydro spa tub | • Individually controlled A/C |
| • Private bath with shower | • Coffee maker |
| • Balcony with hammock | • Direct dial telephone |
| • Liquor Dispenser | • Bluetooth-enabled wireless alarm clock radio |
| • Mini bar with soda, bottled water, juice & domestic beer | • Hair blow dryer |
| • LCD TV with satellite | • Iron/ironing board |
| • Purified water | • Free wireless internet |
| • Rock Spa® bath amenities | • 24-hour room service |
| • Bathrobes & slippers | • Turndown service |
| • Digital safe (laptop size) | |

View: Garden View. 482 sq. ft.

Deluxe Gold King – One king bed. Max occupancy: 2 guests including children ages 4-12.

Deluxe Gold Double – Two double beds. Max occupancy: 4 guests including children.

Deluxe Platinum Double – Consider this room your all-access pass to club awesome. So kick things off in style and never look back with two double beds.

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| • Hydro spa tub | • Individually controlled A/C |
| • Private bath with shower | • Coffee maker |
| • Balcony with hammock | • Direct dial telephone |
| • Liquor Dispenser | • Bluetooth-enabled wireless alarm clock radio |
| • Mini bar with soda, bottled water, juice & domestic beer | • Hair blow dryer |
| • LCD TV with satellite | • Iron/ironing board |
| • Purified water | • Free wireless internet |
| • Rock Spa® bath amenities | • 24-hour room service |
| • Bathrobes & slippers | • Turndown service |
| • Digital safe (laptop size) | |

View: Partial ocean view. 482 sq. ft. Max occupancy: up to 4 guests including children.

Rock Royalty Level – Deluxe Platinum – You are now all-inclusive Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Enjoy your vacation in a king bed or two double beds.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Nightly Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and mix® program
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in and check-out
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bonus Track - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Premium Liquor Dispenser – Absolut, Bacardi White, Johnny Walker Black Label, Jose Cuervo Especial
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso machine
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service – select a la carte menu
- Turndown service

(\$) indicates additional cost – not part of the all-inclusive experience

View: Partial Ocean View. 482 sq. ft.

Rock Royalty Level– Deluxe Platinum King – One king bed. Max occupancy: 2 guests including children ages 4-12.

Rock Royalty Level - Deluxe Platinum Double – Two double beds. Max occupancy: 4 guests including children.

Deluxe Diamond – One king bed. Hard Rock is more than a vacation — it's a lifestyle. And to prove it, we've packed these legendary digs with non-stop extras and no-limit luxury.

- Hydro spa tub
- Private bath with shower
- Balcony with hammock
- Liquor dispenser with premium brands
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Aromatherapy and Pillow Menu
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- Exclusive in-room dining menu
- Turndown service
- Complimentary beach bag (1 per room, per stay)
- CD/DVD Player (available upon request)
- Bluetooth-enabled wireless alarm

- clock radio
- Nightly Petit Fours
- Private check-in area – late and early

check-in (subject to availability)

View: Ideal location, close to main facilities. Max occupancy: 2 adults. 482 sq. ft.

Deluxe Family (2 br) – Swap the minivan for the tour van, buckle up, and go for a ride straight to the front row of paradise with world-class extras including two connecting rooms, one with a king bed, the other with two double beds.

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| <ul style="list-style-type: none"> • Hydro spa tub in each room • Private bath with shower • Balcony with hammock • Liquor Dispenser in adult's room • Adult Mini bar with soda, bottled water, juice & domestic beer • Kid friendly mini bar with juices, soda and chocolate milk • LCD TV with satellite • Purified water • Rock Spa® bath amenities • L'Oreal Kids bath amenities • Adult and kids bathrobes & slippers • Digital safe (laptop size) • Individually controlled A/C • Coffee maker | <ul style="list-style-type: none"> • Direct dial telephone • Hair blow dryer • Iron/ironing board • Free wireless internet • 24-hour room service • Turndown service • Bluetooth-enabled wireless alarm clock radio • Xbox 360, with a selection of DVD's & Xbox games available upon request • Kids beach toys • Kid's room service menu • Candies and cookies upon arrival • Complimentary mini cake for birthdays (available upon request) |
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View: Garden or resort view. Max Occupancy: 6 guests including children and infants. 964 sq. ft.

Deluxe Platinum – Grand Sky Terrace (1br) – One king bed. Let's amp things up and blow some minds with unparalleled access to the things in life that rock. Step up and enjoy.

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| <ul style="list-style-type: none"> • Private bath with shower • Balcony with hammock • Access to a private 2nd floor grand sky terrace with lounge chairs and hydro spa tub • Liquor dispenser • Mini bar with soda, bottled water, juice & domestic beer • LCD TV with satellite • Purified water • Rock Spa® bath amenities • Bathrobes & slippers • Digital safe (laptop size) | <ul style="list-style-type: none"> • Individually controlled A/C • Coffee maker • Direct dial telephone • Bluetooth-enabled wireless alarm clock radio • Hair blow dryer • Iron/ironing board • Free wireless internet • 24-hour room service • Private BBQ service available on sky terrace at an extra cost. • Turndown service |
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View: Ocean view. Max occupancy for room with king bed: two guests, plus one child (0-12 years) in a crib or rollaway. 964 sq. ft., including terrace.

Deluxe Platinum – Grand Sky Terrace (2 br) – Two connecting rooms: one room with a king bed and a second room with two double beds. We packed this crowd pleaser with everything your entourage needs live it up and rock the show in style. Enjoy!

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| <ul style="list-style-type: none"> • Hydro spa tub in room with double | beds |
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- Private bath with shower
- Access to a private 2nd floor grand sky terrace with lounge chairs and hydro spa tub
- Balcony with hammock
- Liquor Dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service
- Private BBQ service available on sky terrace at an extra cost.

View: Ocean view. Max Occupancy: Up to 6 guests, including children and infants. 1,928 sq. ft. included the 2 rooms and terrace.

Rock Suite Platinum – (2 br) – This suite plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this two bedroom Rock Suite with one room with a king bed, and a second room with two double beds. Don't forget the living and dining room areas to top off your stay.

- Hydro spa tub in each room
- Private bath with shower
- Oversized private balcony with hammock and lounge chairs
- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Exclusive in-room dining menu
- Turndown service
- Nightly Petit Fours
- Aromatherapy and Pillow Menu
- CD/DVD Player (available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bluetooth-enabled wireless alarm clock radio

View: Ocean front view. Max Occupancy: 6 guests including children and infants. 2,583 sq. ft.

Rock Suite Platinum – Rooftop Lounge (2 br) – Two bedroom suite equipped with a dining and living room area. Feel that? That's a feeling only a suite like this could deliver. And don't worry — it never fades. Not when you surround yourself with non-stop luxury at every turn. Go big and enjoy.

- Hydro spa tub in each room
- Private bath with shower
- Private balcony with hammock
- Sky terrace with a hydro spa tub, table with chairs and bathroom
- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Exclusive in-room dining menu
- Turndown service
- Nightly Petit Fours
- Aromatherapy and Pillow Menu

- CD/DVD Player (available upon request)
- Bluetooth-enabled wireless alarm clock radio
- Complimentary beach bag (1 per room, per stay)
- Private BBQ service available on sky terrace at an additional cost.

View: Ocean front view. Max Occupancy: 6 guests including children and infants. 5,166 sq. ft. including terrace.

Rock Star Suite – Two bedroom suite, one room with a king bed, and a second room with two double beds. All of your Rock Royalty Level amenities are already included in this room category so you may rock on– my highness.

From the moment you open the door you see this suite is different; you are greeted by a custom gold and silver mirrored horse sculpture and hooded rock throne seating. The Rock Star suite's design inspiration was of a 'modern day Hacienda', complete with high-end local elements and is adorned with memorabilia from Fergie.

The suite's main room has custom furnishings including a built in diamond-padded leather and crystal banquette, custom dining table that flips to play billiards and no dining room is complete without a bar area. The living room is outfitted with a half bath and a unique leather multi-seating group that is illuminated with custom lighting fixtures.

The master bedroom is total rock star with its custom armoire, raw-cut stone hydro spa tub and live edge wood headboard. The shower is extra large and is tiled in stunning yellow glass tile.

The suite is topped off with a full Terrace area with Great Ocean views from sunrise to sunset. The terrace is outfitted with a large hot tub, outdoor shower, custom dining set, restroom, hammocks, chaise and day bed seating options.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Nightly Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and mix® program
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in and check-out
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bonus Track - (Personal Assistant helps review the guest account at check-out)
- Priority booking for bali beds (\$)
- Premium Liquor Dispenser – Absolut, Bacardi White, Johnny Walker Black Label, Jose Cuervo Especial
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Plush Bathrobes & slippers
- Sleeping Mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service – select a la cart menu
- Turndown service
- XBOX or Blu-ray player (available upon request)
- Bluetooth-enabled wireless alarm clock radio

View: Ocean Front View. Max Occupancy: Up to 6 guests including children and infants. 4,991.60 sq. ft (includes terrace area).