



## CANCUN

AN ALL-INCLUSIVE EXPERIENCE

### Hard Rock Hotel Cancun – Factual Room Descriptions

601 rooms

**Deluxe Room-** You have officially arrived. Our suites are designed for rock stars used to getting the best. Over the top? Accommodate every member of your entourage with one king or two double beds in your room.

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service

**Views:** The views are limited and could be partially obstructed. This category does not include any type of ocean view rooms. This category is not open to Groups as availability is limited. Max occupancy for room with double beds: 4 people, plus one infant (0-3) in a crib. Max occupancy for room with king beds: 2 people, plus one infant (0-3), 430 Sq. Ft.

**Deluxe Gold** - Live like a legend without even releasing a self-titled debut album. Rock out your vacation in our king or double beds.

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service

**View:** Lagoon View. Max Occupancy: 4 guests, including children ages 4 -17. Max occupancy for room with double beds: 4 people, plus 1 infant under age of three in a crib. Max occupancy for room with king bed: two guests, plus one child (0-12 years) in a crib or rollaway. 430 Sq. Ft.

**Deluxe Platinum** – One king bed or two double bed.

- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service
- Turndown service

*4 physically challenged rooms.*

**View:** Ocean View. Max occupancy for room with double beds: 4 guests, plus one infant under age of three in a crib Max occupancy for room with king bed: two guests, plus one child (0-12 years) in a crib or rollaway. 430 Sq. Ft.

**Rock Royalty Level - Deluxe Platinum** – You are now Hard Rock Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Enjoy your vacation in a king bed.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Nightly Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and mix® program
- Access to Rock Royalty areas on the pool, lounge and beach
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in and check-out
- Late checkout available (until 3pm – available upon request and availability)
- Complimentary beach bag (1 per room/per stay)
- Bonus Track - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Double hydro spa tub
- Private bath with shower
- Balcony with two chairs and a table
- Premium Liquor dispenser - Absolut, Bacardi White, Johnny Walker Black Label, Jose Cuervo Especial
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- LCD TV with satellite
- Purified water
- Rock Spa® bath amenities
- Plush Bathrobes & slippers
- Sleeping Mask
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso machine
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service – select a la carte menu
- Turndown service

*4 physically challenged rooms.*

**View:** Ocean View. Max occupancy for room is 2 guests. 430 Sq. Ft.

**Deluxe Family** – Two connecting rooms - one bedroom with a king bed and another bedroom with two double beds.

- Double hydro spa tub in each room
- Private bath with double showers
- Balcony with two chairs and table
- A mini bar with drinks the kids will like as well as a variety of adult beverages (soda, bottled water, juice & domestic beer)
- Liquor dispenser
- LCD TV with satellite in each bedroom
- Xbox 360, with a selection of DVD's & Xbox games available upon request
- Purified water
- Rock Spa® bath amenities
- L'Oreal Kids bath amenities
- Adult and kids bathrobes & slippers
- Digital safe (laptop size).
- Individually controlled A/C
- Coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service (special kid's menu)
- Turndown service
- In-room family guide with activities schedule
- Kids beach toys
- Family welcome amenities

**View:** Lagoon view. Max Occupancy: 6 guests, including children (ages 4-17) & infants (0-3) 4 adults maximum. A maximum of 1 infant (ages 0 - 3) will be allowed to stay in the same room with 6 guests. 763 Sq. Ft.

**Deluxe Diamond** – One king bed.

- Double hydro spa tub
- Private bath with shower
- Balcony with chairs and a table
- Liquor dispenser with premium brands
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- DVD/CD player
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Bluetooth-enabled wireless alarm clock radio
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service from select restaurant menus
- Nightly Petit Fours
- Turndown service
- Pillow menu
- Aromatherapy
- Exclusive beach bag (one per room/per stay)
- Exclusive concierge phone service
- Pre-order breakfast the night before

**View:** Ocean view in the best locations. Max Occupancy: 2 guests. 430 Sq. Ft.

**Rock Suite Platinum** – Two bedrooms: One bedroom with a king size bed and a second bedroom with two double beds. This suite includes a living area and dining area.

- Double hydro spa tub in each room
- Private bath with shower
- Private terrace with lounge chairs and chairs with a table

- Liquor dispenser
- Mini bar with soda, bottled water, juice & domestic beer
- LCD TV with satellite
- Bluetooth-enabled wireless alarm clock radio
- DVD/CD player upon request
- Purified water
- Rock Spa® bath amenities
- Bathrobes & slippers
- Bathroom scale
- Digital safe (laptop size)
- Individually controlled A/C
- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service from select restaurant menus
- Nightly Petit Fours
- Turndown service
- Pillow menu
- Aromatherapy

**View:** Ocean or lagoon view or ocean and lagoon view (only a few rooms are available with both the ocean and lagoon view). Max Occupancy: 6 guests, including children & infants. 1,065 Sq. Ft. A maximum of 1 infant (ages 0-3) will be allowed to stay in the same room with 4 guests. 430 Sq. Ft.

**Rock Star Suite** – Themed decoration of Elton John and The Police memorabilia; suite fit for a Hard Rock Queen. This suite comes fully equipped with two bedrooms with king-sized beds, living room, dining room with marble top dining room table that sits six, and bar. Let's not forget about the surround sound system with spot sound capability and terrace sound system. Take advantage of our unmatched views of the ocean and Cancun lake on the two-story terrace which also has its own music and lighting system. All of your Rock Royalty Level amenities are already included in this room category so you may rock on– my highness.

- Rock Royalty Personal Assistant (7am – 11pm)
- Ironing Service (2 items per person/per stay)
- Upgraded full-size Rock Spa® bath products
- Express luggage delivery
- Complimentary Shoe Shine
- Nightly Petit Fours
- Aromatherapy and Pillow Menu
- Spa Tub Preparation (with 24-hours notice)
- Personal Assistance with reservations (on and off property)
- Priority Reservations to picks® and mix® program
- Access to Rock Royalty areas on the pool, lounge and beach
- Complimentary 25-minute couple's massage at the Rock Spa®
- VIP Check-in and check-out
- Late checkout available (until 3pm – available upon request)
- Complimentary beach bag (1 per room/per stay)
- Bonus Track - (Personal Assistant will help review account and assist in express check-out)
- Priority booking for bali beds (\$)
- Double hydro spa tub
- Private bath with shower
- Outdoor shower
- Two-story terrace with lounge chairs and table
- Premium Liquor dispenser Absolut, Bacardi White, Johnny Walker Black Label, Jose Cuervo Especial
- Mini bar with soda, bottled water, juice, domestic beer and snacks
- Home Theater and surround sound music system and blue-ray player and lighting
- 58" high-definition plasma TV
- Bluetooth-enabled wireless alarm clock radio
- DVD/CD player upon request
- Purified water
- Plush Bathrobes & slippers
- Loofah Sponge
- Digital safe (laptop size)
- Individually controlled A/C

- Espresso/American coffee maker
- Direct dial telephone
- Hair blow dryer
- Iron/ironing board
- Free wireless internet
- 24-hour room service from select restaurant menus
- Turndown service
- Hangover kit
- Private dinner on the beach (must be requested 6 hours in advance)
- VIP reservation of lounge chairs on the beach

**View:** Ocean view. Maximum occupancy: 4 Adults. 2,511 Sq. Ft