



**ALL-INCLUSIVE FEATURES**

Five-star, luxurious accommodations, extraordinary dining options, top-shelf liquors, indulgent spas, complimentary Wi-Fi and unlimited local and long distance calls to the continental U.S. and Canada, as well as nightly and world-class entertainment.

**ACCOMMODATIONS OVERVIEW**

Number of rooms: 709  
 Deluxe Resort View: 51  
 Superior Deluxe Ocean View: 170  
 Superior Deluxe Ocean Front: 88  
 Superior Deluxe Garden View: 253  
 Concierge Level: 52  
 Ambassador Suite: 16  
 Family Deluxe: 72  
 Villa: 1  
 Residence: 1  
 Balcony: All  
 Whirlpool tub: All  
 Rooms for the physically challenged: 4

**ROOM AMENITIES**

Turndown service	Individually controlled AC
Liquor dispenser	Coffee maker
Mini-bar	Lavazza® coffee
Red wine upon arrival	Direct dial telephone
Smart TV	IPOD Dock / Radio / Alarm Clock
CHI® Bath amenities	Iron & ironing board
CHI® Hair dryer & flat-iron	Additional amenities for Concierge level
Bathrobes & slippers	
Digital safe (laptop size)	

**MEETING FACILITIES**

In Nizuc section

**Tortugas Ballroom: 5,738 sq.ft.**  
**Max. Capacity: 380 banquet style.**

**RESORT SERVICES**

Concierge	Taxis available 24 hrs. (\$)
24 Hour room service	Cribs & rollaway beds (upon request)
Complimentary Wi-Fi	Wheelchairs (upon request)
Bell staff service	Currency exchange
PCs for Internet use	Ice machines
Wedding services (\$)	ATM machine
Beauty salon (\$)	Complimentary self parking & valet parking
Spa boutique (\$)	Palace Rent-A-Car (\$)
Doctor on call 24 hrs (\$)	Transportation to Moon Spa & Golf
Dry cleaning & laundry service (\$)	Jack Nicklaus Signature Golf Course (\$)
Gift shop (\$)	Golf Academy (\$)
Palace Vacation Planners (\$)	Nanny service (\$)

**RESTAURANTS (5) & BARS (4)**

**EL MANGLAR:** central lobby  
 Breakfast, lunch & dinner: International buffet †  
**ARRECIFES:** central lobby  
 Dinner: Brazilian steakhouse †  
**CAPORALES:** central lobby  
 Dinner: Mexican a la carte †  
**PALAPA DELFINES:** poolside restaurant & bar  
 Lunch and dinner: Pizzas and salads †  
**PALAPA PELICANOS:** poolside restaurant & bar  
 Breakfast, lunch and dinner: International buffet †  
**LOBBY BAR:** Bar, snacks & live music (10-1am)  
**THE PUB:** Bar (6pm-1am)  
**SWEET & COFFEE:** coffee, crepes, pastries (6am-1am)

**FACILITIES & ENTERTAINMENT**

1 Water slide  
 1 Outdoor pool  
 2 Swim-up bars  
 The Playroom Kids Club (kids ages: 4-10)  
 Dive tank/scuba diving demonstration  
 Water sports marina  
 Fitness center  
 Yoga & pilates  
 Beach soccer, beach volleyball, pool volleyball  
 2 Lit tennis courts  
 1 Basketball court  
 Bicycles, billiards, ping-pong, table games  
 Outdoor stage for evening shows  
 Daily activities  
 Weddings office

**PERFECT FOR:**

Families Spa  
 Couples Meetings  
 Weddings Golf

**\$1,500 RESORT CREDIT** °

Can be used towards:

Spa	Dolphin swim experiences
Beauty salon	Romantic dinners
Golf	Vacation memories
Scuba	Wedding collections
Tours	

**ADDITIONAL FACILITIES**

Grand section	Moon Spa & Golf Club
Sunrise section	Golf Villas

**LOCATION**

10 mins. from Cancun International Airport  
 30 mins. from Dwtn. Cancun

† Long pants, collared shirts & shoes required  
 ‡ Wet clothes or uncovered swimwear not allowed  
 ° Subject to change Resort Credit value varies with length of stay  
 \$ Fees apply